

NAPBS FAQ Document

Starting a Background Screening Company

Question

Who should I contact about starting a background screening company?

Answer

First, you should contact your state to determine what licensing the state requires, as well as what state laws are applicable to background screening companies. For example, some states require that background screening companies obtain a Private Investigator license.

Second, you should read the Fair Credit Reporting Act, which is the law that governs background screening companies at a federal level.

BRB Publishing has several books that also are extremely helpful, their web site is www.brbpub.com.

Complaints from Consumers

Question

How can I place a complaint about one of your members?

Answer

Contact the Better Business Bureau in your city and email the complaint to info@napbs.com.

Membership

Question

Can any company in the background screening company join NAPBS?

Answer

Any company can join the Association as long as they meet the criteria listed on the application. They must be currently in the industry and have all their licensing that is required in their state.

In order for a company to qualify to be an affiliate member, the company must not be directly involved with the industry, but support the industry. An example would be a law firm.

Once an application is received, it takes about 7 working days before they will receive confirmation of their membership information.

Online Vendor Directory

Question

How do I get my company listed in the Online Vendor Directory on the NAPBS Web site?

Answer

The fee to get a listing in the online vendor directory for one year is \$300/listing. A company can be listed under more than one heading, but it is \$300 for each listing.

It needs to be 30 words or less.

50 State Compliance Guide

Question

How do I get access to the 50 State Compliance Guide or CRA Compliance Guide?

Answer

The cost of the guides are \$600/year, each or \$1000/year, for both. The guides are updated at least twice annually.

Question

Can I get temporary access to the guide before I pay the \$600?

Answer

Yes, you can temporarily access (one day) the guide.

Individual Background Checks

Question

I would like to do a background check on myself, can you recommend a company?

Answer

Most of the NAPBS members don't deal with background checks on an individual, they work for companies.

There are several Web sites out there where one can plug in their information and see what shows up on their background.