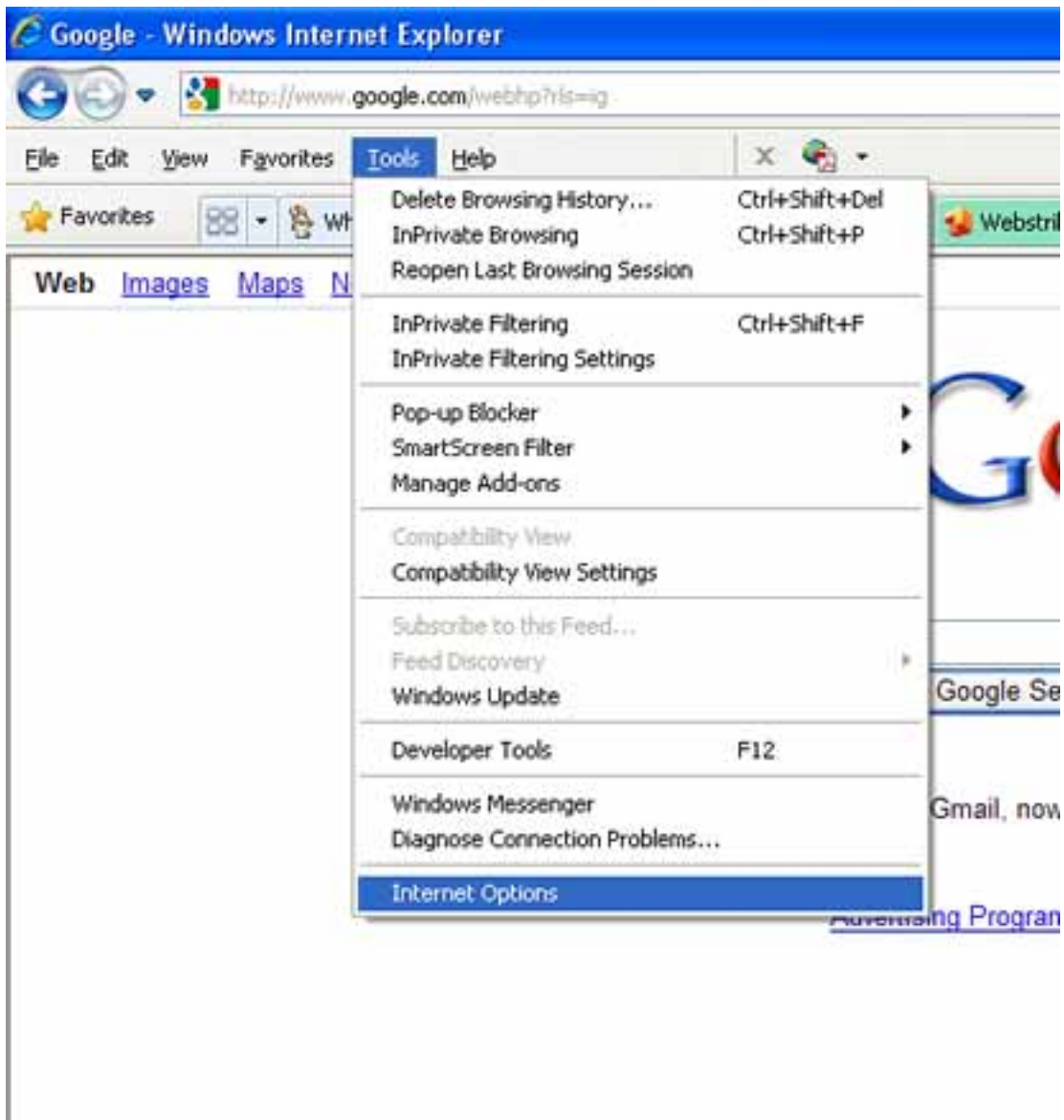
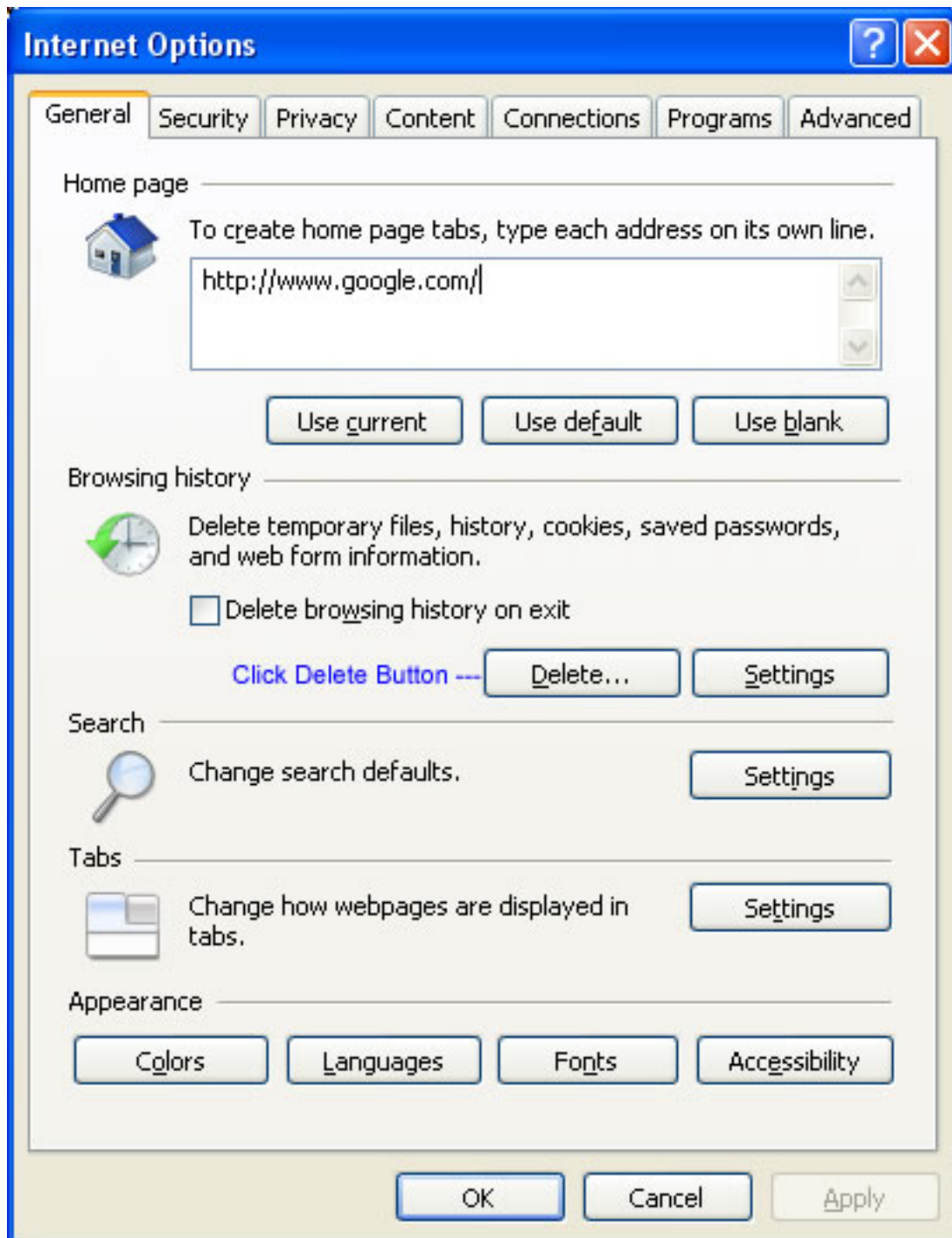


Login Cookie Issues

1. Open Internet Explorer
2. On the Tool Bar, Select "Tools", scroll down and select "Internet Options".



3. On the "Internet Options" screen click on the "General" tab. Under the "Browsing History", select the "Delete" button.



4. Put a check mark in the following boxes, "Temporary Internet Files", "Cookies" and "Passwords".

Delete Browsing History

Preserve Favorites website data
Keep cookies and temporary Internet files that enable your favorite websites to retain preferences and display faster.

Temporary Internet files
Copies of webpages, images, and media that are saved for faster viewing.

Cookies
Files stored on your computer by websites to save preferences such as login information.

History
List of websites you have visited.

Form data
Saved information that you have typed into forms.

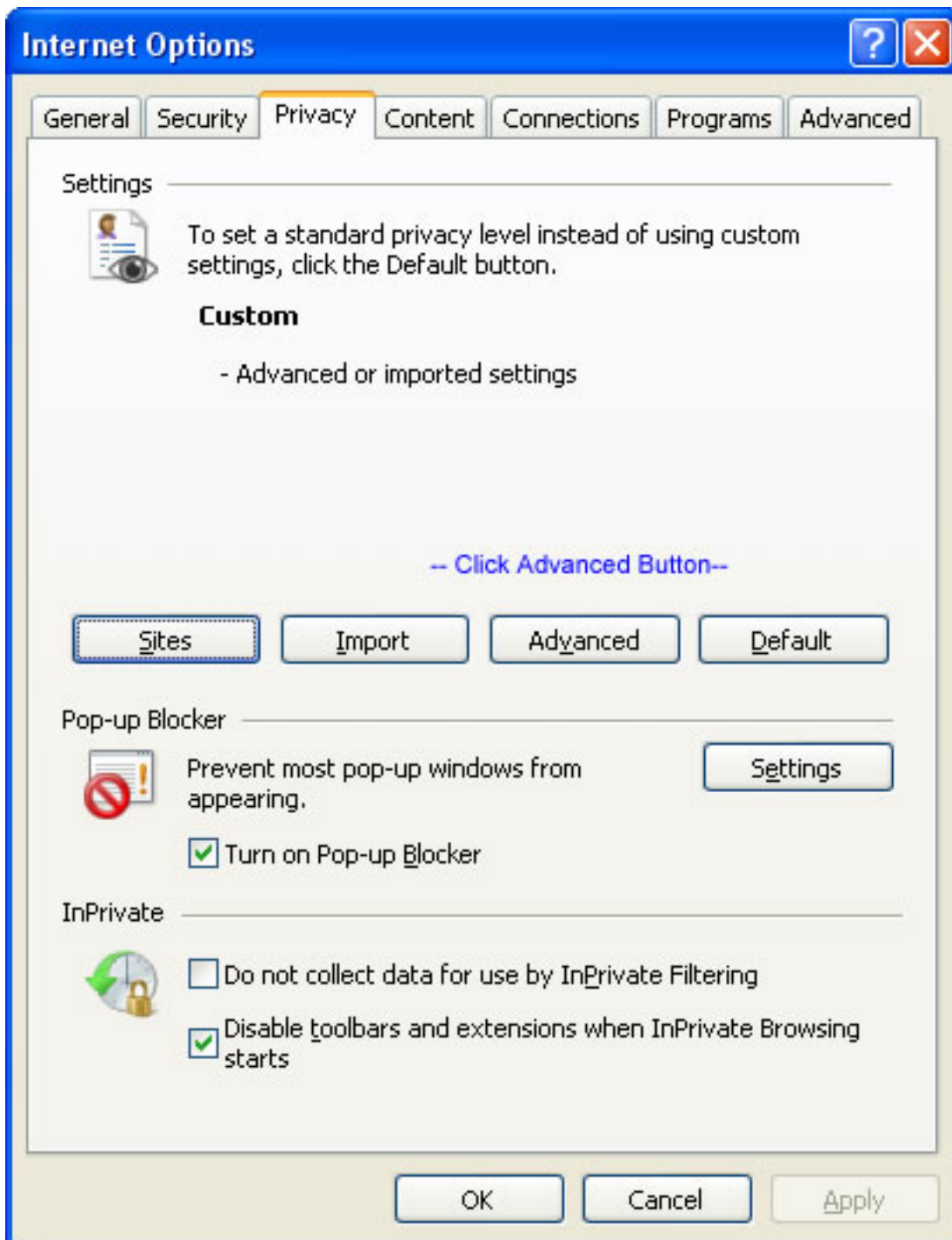
Passwords
Saved passwords that are automatically filled in when you sign in to a website you've previously visited.

InPrivate Filtering data
Saved data used by InPrivate Filtering to detect where websites may be automatically sharing details about your visit.

--Click Delete Button --

[About deleting browsing history](#)

5. In the "Internet Options" now select the "Privacy" tab. On the "Privacy" tab near the center of the window click on the "Advanced" button.



- In the "Advanced Privacy Settings" window check the following box, "Override Automatic Cookie Handling". Under "First Party cookies" select "Accept", check the box under "Allow Session Cookies" and under "Third Party Cookies" select "Block" then click the "OK" button.



- In the "Internet Options" select "Apply" then "OK". Close out Internet Explorer completely then reopen Internet Explorer and try logging in again.
- The ILCA website will only allow you to attempt to login 5 times before it will lock you out for 10 minutes.